

Title: Registration for Cadence Online Support

Product: Allegro Tools

Summary: How to create a new account for Cadence Online Support.

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# 1 What is Cadence Online Support?

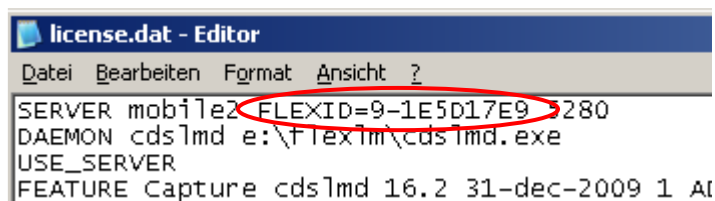
Cadence Online Support is an online-database from Cadence. You can find a lot of informations concerning your bought products, for example application notes, helps. Only Customers with a valid maintenance have access to this service.

## 2 Create a new Cadence Online Support Account

This chapter describes how you create your own Cadence Online Support Account.

### 2.1 License File

You can open your license.dat – File with the Notepad. The Host-ID is always located on the following position:



```
license.dat - Editor
Datei Bearbeiten Format Ansicht ?
SERVER mobilez FLEXID=9-1E5D17E9 3280
DAEMON cds1md e:\Flx1m\cds1md.exe
USE_SERVER
FEATURE Capture cds1md 16.2 31-dec-2009 1 Al
```

Depending on your License-system your number has following form:

- USB-Dongle: 9-.....,
- Parallel-Port Dongle: 8-.....,
- MAC-Address: FF-FF-FF-FF-FF-FF

You need your Host-ID for registration.

## 2.2 Registration for Cadence Online Support

Please visit following website: <https://support.cadence.com> and choose “Register now”.

The screenshot shows the Cadence Online Support website. The header includes the Cadence logo and a link for Japanese users. The main content area is divided into two columns. The left column, titled "Cadence Online Support", contains an overview, related links (Getting Started Guide in English and French, a video, and contact support), and other sites (Cadence.com, User Community, Education, Software Downloads). The right column, titled "Cadence Log In", features a login form with fields for Email and Password, a "Remember my email" checkbox, and a "LOG IN" button. Below the login form are links for "Forgot your password?" and "New User?". The "New User?" section includes a "Register Now" link circled in red. At the bottom of the right column is a "Registration Help" section with a "Help" link.

1. Enter your email address:

The screenshot shows the "Registration for a New Cadence Account" page. It includes a "Welcome to Cadence User Registration" section with a list of steps: Enter your email address, Accept the Terms of Use, Enter your Cadence License Server Host ID or the Reference Key, Create a password and security question, and Provide personal details. Below this is a registration form with an "Email" field containing "support@flowcad.ch", a "Site Language" dropdown set to "English", and a "Terms of Use" checkbox that is checked. The form has "ACCEPT & CONTINUE" and "CANCEL" buttons. Annotations with arrows point to the "Email" field and the "ACCEPT & CONTINUE" button, with text boxes explaining the actions: "Enter your e-mail address" and "Read and agree to Terms of Use and click 'ACCEPT & CONTINUE'".

## 2. Enter Your Host-ID

Depending on your License-system your number has following form:

- USB-Dongle: 9-.....,
- Parallel-Port Dongle: 8-.....,
- MAC-Adresse: FF-FF-FF-FF-FF-FF



### Cadence Online Support Information

Enter your Cadence License Server Host ID. If a Reference Key has been provided by your software provider, you may use that instead.

Host ID [\[What's this?\]](#)

Reference Key

[← PREVIOUS](#) [SUBMIT](#) [CANCEL](#)

## 3. Register your account

Check your email **now**. Use the information provided to continue registration process of your online support account.

- If you do not receive an email from Cadence within a few minutes following “Register Now”, check and configure your spam filter to accept messages from “cadence.com”.
- Use your email ID and the one time password provided in the email sent to you by Cadence, to login to Cadence Support website for the first time.



### Email Validation

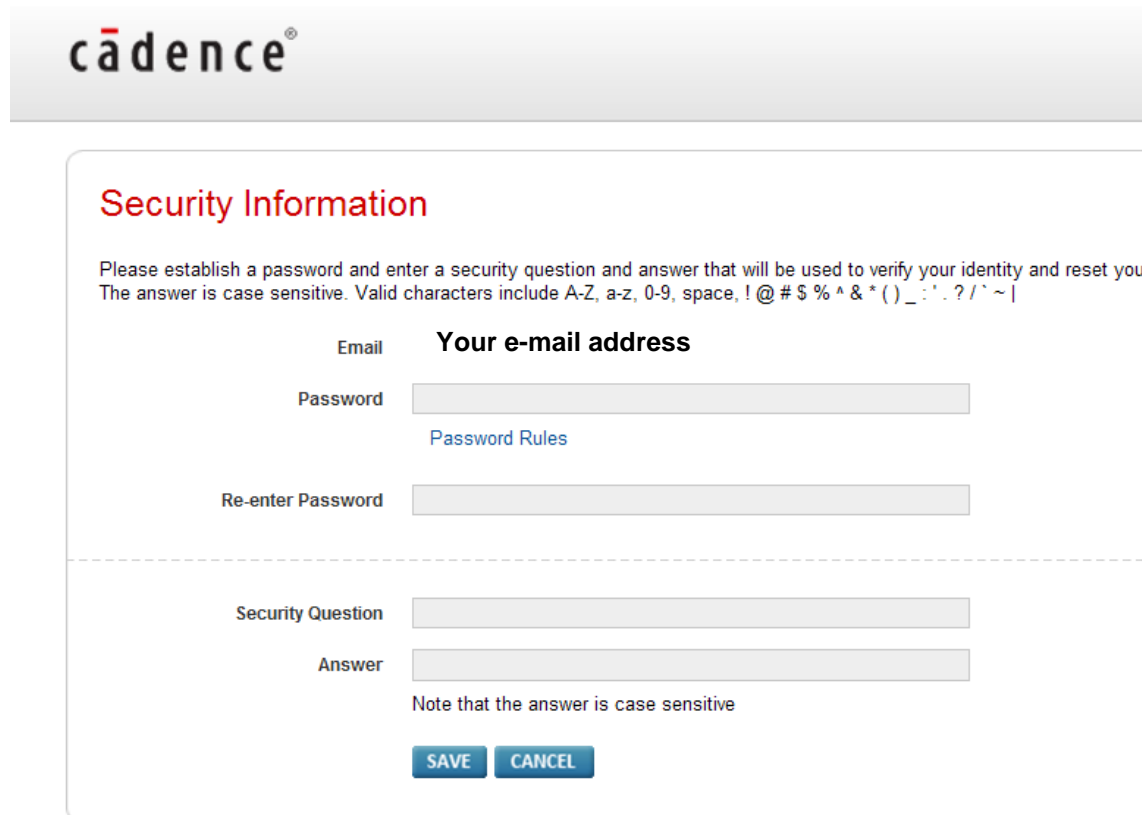
An email has been sent to Your e-mail address with your new Cadence account information. Please click on the link in the email to complete the registration process.

**Thank You**

[Back to Login](#)

#### 4. Enter Security Information

After login you have to change the password and enter a Security Question and answer (used for forgot password). When you have finished, click SAVE.



The screenshot shows the Cadence logo at the top left. Below it is a rounded rectangular form titled "Security Information" in red. The form contains the following fields and instructions:

- Email**: Labeled "Your e-mail address", with a text input field.
- Password**: Labeled "Password", with a text input field and a blue link "Password Rules" below it.
- Re-enter Password**: Labeled "Re-enter Password", with a text input field.
- Security Question**: Labeled "Security Question", with a text input field.
- Answer**: Labeled "Answer", with a text input field.

Below the "Answer" field, there is a note: "Note that the answer is case sensitive". At the bottom of the form are two blue buttons: "SAVE" and "CANCEL".

5. Enter Personal Details

Enter your Name, your Address and your Job Information.

**Enter Personal Details**

Fill in the information below to create your account. Please note fields marked with \* are required fields.

First Name \*

Last Name \*

Login ID

---

Company / Institution

Location / Country \*

Mailing Address \*

City \*

State \*

Postal Code \*

Telephone \*

Extension

Mobile

Fax

Job Title \*

Job Function

When you finished filling in all required fields, click SUBMIT.

6. Registration Complete

After successful registration, you'll get following message:

**cadence**

**Registration Complete**

**Congratulations!**  
You have been successfully registered. Click on the link below to continue.

[Go to Online Support](#)

For more information please contact FlowCAD:

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